

ISS Solutions is a leading provider of customized IT service desk, infrastructure support, technical staffing, and procurement solutions.



ISS Solutions is an established, nation-wide, managed information technology services provider with over 40 years of experience. ISS Solutions offers project based technology solutions focused on your IT infrastructure, as well as end-to-end operational outsourcing solutions for small to enterprise level clients. We provide some of the best IT technicians and engineers on the market today. ISS Solutions has technical experts in key areas like virtualization, storage, networking, cloud, user support, and data center.

ISS Solutions provides information technology support to North American businesses through four lines of service with a focus on best practices through our ITIL framework:

- **Service Desk:** ISS Solutions understands that your service desk plays a critical role in ensuring reliability, availability, and continuity of services. We deliver professional, technical and non-technical offerings available 24x7x365 to provide efficient and cost effective solutions to our clients at guaranteed service levels.
- **Infrastructure Support:** ISS Solutions understands current and emerging technologies and how they impact your business environment. Our offerings include proactive maintenance to reduce downtime and increase availability. Services include end-user support; server maintenance and repair; network support; remote monitoring and management; managed print services; business continuity and disaster recover; and much more.
- **Technical Staffing Solutions:** The key to successfully outsourcing projects is the people. At ISS Solutions, our employees go through a thorough on-boarding process to ensure the best selection of technicians and consultants in the industry to deliver exceptional service at every level, for short and long term needs.
- **Technology and Services Procurement:** ISS Solutions maintains strategic partnerships with major original equipment manufacturers (OEM) and distributors. Our partnerships allow us to offer our clients a comprehensive product line at competitive pricing. At ISS Solutions, we offer a wide-range of mature service capabilities to support product purchases in North America.

ISS Solutions is an organization committed to innovation and providing ongoing value to our clients as a trusted business partner. We focus on understanding our clients' needs and how to provide quality services with a focus on reducing costs and improving risk management. This ensures greater business efficiency and allows our clients to focus on core competencies.

Contact us today for a free consultation:

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Technology Lifecycle Management

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